



Republic of the Philippines
Department of Agriculture
AGRICULTURAL CREDIT POLICY COUNCIL
 28/F One San Miguel Avenue (OSMA) Bldg.,
 San Miguel Avenue corner Shaw Blvd.,
 Ortigas Center 1605 Pasig City
 Tel. Nos. 8634-3320 to 21; 8634-3326 / Fax Nos. 8634-3319; 8584-3691



Management System
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CERTIFICATE OF COMPLIANCE

Pursuant to Republic Act No. 11032: An Act Promoting Ease of Doing Business and Efficient Delivery of Government Services, amending for the purpose Republic Act No. 9485, otherwise known as the Anti-Red Tape Act of 2007, and for Other Purposes

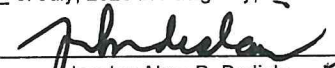
I, Jocelyn Alma R. Badiola, Filipino, of legal age, Executive Director of the Agricultural Credit Policy Council, the person responsible and accountable in ensuring compliance with Section 6 of the Ease of Doing Business and Efficient Government Service Delivery Act of 2018, hereby declare and certify the following facts:

- 1) The Agricultural Credit Policy Council has established its service standards known as the Citizen's Charter that enumerates the following:
 - a. Vision and mission of the agency;
 - b. Government services offered;
 - i. Comprehensive and uniform checklist of requirements for each type of application or request;
 - ii. Step-by-step procedure to obtain a particular service;
 - iii. Person responsible for each step;
 - iiii. Maximum time needed to conclude the process;
 - iv. Document/s to be presented by the applicant or requesting party, if necessary;
 - v. Amount of fees, if necessary; and
 - c. Procedure for filing complaints.
- 2) The Citizen's Charter is posted as an information billboard through interactive information kiosks, electronic billboards, posters, tarpaulins standees, or any other readable materials that could be easily understood by the public.
- 3) The Citizen's Charter is posted at the main entrance of the office or at the most conspicuous place of all the said service offices.
- 4) The Citizen's Charter is written either in English, Filipino, and/or in the local dialect and published as an information material.
- 5) The Citizen's Charter is uploaded on the agency's website through a tab or link specifically for the Citizen's Charter, located at the most visible space or area of the website, or as a link under the Transparency Seal.
- 6) There is an established Client Satisfaction Measurement per service in the respective offices.

This certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

JUL 23 2020

IN WITNESS WHEREOF, I have hereunto set my hand this ____ of July, 2020 in Pasig City, Metro Manila, Philippines.



 Jocelyn Alma R. Badiola
 Executive Director
 Agricultural Credit Policy Council

SUBSCRIBED AND SWORN to before me this 23 of July, 2020 in Pasig City, Metro Manila, Philippines, with affiant exhibiting to me his/her _____ (government-issued ID) issued on JUL 23 2020 (date of issuance) at PASIG CITY (place of issuance).

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NOTARY PUBLIC/ ADMINISTERING OFFICER
GAUDENCIA A. BARBOZA, JR.
 NOTARY PUBLIC
 Cities of Pasig, San Juan and
 in the Municipality of Pateros, Metro Manila
 Until December 31, 2020
 PTR No. A-262374 (01/02/2020) Taguig City
 IBP No. 0950 (2019) Pasig City Year 2020/ RSM
 (2019) 47466
 Notary Public since March 26, 2019
 No. 1, One Government Arcade Bldg.,
 Shaw Blvd. Brgy. San Antonio, Pasig City
 Appointment No. 32 (2019-2020)

A food-secure Philippines

with prosperous farmers and fisherfolk

