





FY 2021 Performance-Based Bonus Scorecard

AGRICULTURAL CREDIT POLICY COUNCIL

ELIGIBLE Eligible personnel of ACPC are entitled to 48.75% of monthly basic salary	 PERFORMANCE RESULTS Achieved 33.33% (1 out of 3) Congress-approved performance targets for FY 2021; deficiencies due to uncontrollable factors*	 PROCESS RESULTS Achieved ease of transaction for 100% (3 out of 3) of its frontline services	 FINANCIAL RESULTS Achieved 99.98% Disbursement BUR	 CITIZEN/CLIENT SATISFACTION RESULTS Achieved a 4.6 (Very Satisfied) satisfaction rate; 85.71% resolution of #8888 complaints and no complaints received from the CCB platform*					
	2 SCORE	5 SCORE	5 SCORE	3 SCORE					
	10 POINTS	25 POINTS	25 POINTS	15 POINTS					
15 TOTAL SCORE									
75 TOTAL POINTS									
Legend: <table> <tr> <td>1 SCORE = 5 POINTS</td> <td>2 SCORE = 10 POINTS</td> <td>3 SCORE = 15 POINTS</td> <td>4 SCORE = 20 POINTS</td> <td>5 SCORE = 25 POINTS</td> </tr> </table>					1 SCORE = 5 POINTS	2 SCORE = 10 POINTS	3 SCORE = 15 POINTS	4 SCORE = 20 POINTS	5 SCORE = 25 POINTS
1 SCORE = 5 POINTS	2 SCORE = 10 POINTS	3 SCORE = 15 POINTS	4 SCORE = 20 POINTS	5 SCORE = 25 POINTS					

Compliant in 9 out of 11 Agency Accountability Requirements

Transparency Seal COMPLIANT	PhilGEPS Posting** NON-COMPLIANT	Updating of Citizen's Charter COMPLIANT	Sustained Compliance to Audit Findings COMPLIANT	Submission and review of SALN COMPLIANT	Freedom of Information (FOI) COMPLIANT
Submission of FY 2022 Annual Procurement Plan - Common Use Supplies and Equipment (APP-CSE) COMPLIANT	Submission of FY 2021 Annual Procurement Plan - Non-Common Use Supplies and Equipment (APP-non CSE)** NON-COMPLIANT	Posting of Indicative FY 2022 APP-non CSE COMPLIANT	Submission of FY 2020 Agency Procurement Compliance and Performance Indicators (APCPI) COMPLIANT	Undertaking of Early Procurement Activities covering 2022 Procurement Projects COMPLIANT	

*The unit/s most responsible (including its head) for the criteria stated in Section 3.0 of MC 2021-1 with a performance rating of below 4 will be isolated from the grant of the FY 2021 PBB.

**The unit/s most responsible (including its head) for the non-compliance with the Agency Accountability Requirements provided in Section 5.0 of MC 2021-1 will be isolated from the grant of the FY 2021 PBB.

